



March 13, 2020

**DCRB CIRCULAR NO. 973**

To All Members of the DCRB:

Re: **DCRB's Response to the Coronavirus (COVID-19)**

As we all work toward a response to the public health threat posed by the Coronavirus (COVID-19), please be advised the DCRB has instituted adjusted staffing protocols.

We have taken a balanced approach to this matter with a focus on (a) employee health and safety, (b) supporting the efforts to limit the "Community Spread" of the virus, and (c) service to our members and the Delaware Workers Compensation Community. We believe that we are instituting the appropriate steps to operate on a remote, work-from-home basis, during this crisis.

Beginning Monday, March 16, 2020, the DCRB will operate remotely. The majority of our staff has the full capability to perform our principal and critical work streams on a remote basis; others will be utilized accordingly. We intend and expect to be able to serve our membership, our regulator, and the broader workers compensation community with limited or no disruption in service. The organization will remain available to you by our normal processes, including mail, email and telephone. We venture to deliver the same level of support and service that our stakeholders have come to expect.

Our staff remains dedicated to serving all of our constituents throughout these unprecedented challenging times. As we monitor these events closely, we will remain in communication as the situation dictates.

Thank you for your understanding and support of the DCRB. We extend our best wishes to everyone for good health and well-being during this unusual event.

Sincerely yours,

A handwritten signature in black ink that reads "William V. Taylor". The signature is written in a cursive, flowing style.

William V. Taylor  
President

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**Remember to visit our web site at [www.dcrb.com](http://www.dcrb.com) for more information about this and other topics.**